



MEDIA RELEASE

Monday 20 April 2020

Casey Cardinia Libraries launch Free Home Delivery Service

Casey Cardinia Libraries (CCL) are launching a free home delivery service that will see library items distributed to people right across the Casey Cardinia region.

The free service will ensure library books, DVDs and other items are still available to the community despite the library doors remaining shut.

There are two options for borrowers, they can either choose their own items or they can ask for a "Binge Bag" and CCL staff will pick a collection of items on their behalf, based on their interests.

Casey Cardinia Libraries CEO Chris Buckingham said: "We really miss seeing the community in our Libraries each day. Over the coming weeks and months we want people to be able to access their local library whether it be online, home delivery or by phone.

Libraries are a vital community service and we are working hard to support people during this challenging time."

To order a free home delivery, members can either login to their CCL account at ccl.vic.gov.au and follow the prompts OR call our Customer Care team on 1800 577 548 and place an order over the phone. Australia Post will deliver the items to the members household.

Borrowers don't need to worry about returning items on time, all CCL loans have been automatically extended until 1 July 2020.

Membership is free. People can join online by going to ccl.vic.gov.au. Remember - CCL have forgiven all fines, so if you have not used our services in a while, get in touch and we can restore your borrowing rights.

CCL's Digital Library is open 24/7 and is jam packed full of incredible online resources covering a range of topics, all at your fingertips - ccl.vic.gov.au/online-resources/ It is all free!

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Photo opportunity

To arrange a photo opportunity with CEO Chris Buckingham please contact Erin Commerford.

Casey Cardinia Libraries is a network of public library services throughout Melbourne's south-east metropolitan corridor with branches located at Cranbourne, Doveton, Emerald, Endeavour Hills, Hampton Park, Narre Warren and Pakenham. A weekly Mobile library service also visits sites throughout Cardinia Shire. Library membership is free and open to everyone.

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