Casey Cardinia Libraries

Board Meeting – Wednesday 24 October 2018

Minutes

Cardinia Shire, Siding Avenue Officer, Dining Room

Meeting started at 5.35pm

1. Present

Board Members:

Cr Jodie Owen (Cardinia Shire), Kristen Jackson (Cardinia Shire) Cr Wayne Smith (City of Casey), Andrew Davis (City of Casey), Colette McMahon-Hoskinson (City of Casey), Cr Damien Rosario (City of Casey) – arrived late 6pm

Officers

Chris Buckingham, Beth Luppino, Daniel Lewis, Marjorie Crompton, Melissa Martin, Melinda Rogers (Secretariat).

2. Apologies

Board Members:

Jenny Scicluna (Cardinia Shire) – Acting in General Manager Corporate Services from October 2018 – mid January 2019.

Officers

Nil

3. Confirmation of the Minutes of The Casey-Cardinia Library Corporation (CCL) Ordinary Board Meeting held on 22 August 2018.

It was resolved that the minutes of the Board Meeting held on 22 August be approved and adopted.

Moved Jodie Owen Seconded Andrew Davis

4. Declaration of Conflicts of Interest

5.	Strategy		age No.	
	CC43/2018	PLVN Statistical Presentation – Ian Phillips	4	
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6.	Officers' Repoi	Officers' Reports		
	CC44/2018	Finance	5	
	CC45/2018	Buildings and Facilities	5	
	CC46/2018	Information, Digital Services and Technolog	ду 6	
	CC47/2018	People and Culture	6	
	CC48/2018	Operations	7	
	CC49/2018	Customer Experience	7	

7. General Business

8.	Next Meeting	8
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8

MINUTE 37

It was resolved that the Reports as listed below be moved in block and the recommendations be adopted and that the Reports as listed below be withdrawn for further discussion.

Moved Colette McMahon-Hoskinson Seconded Jodie Owen

RECOMMENDATION	WITHDRAWN (DEFERRED)
ADOPTED	FOR FURTHER DISCUSSION
Strategy	Officers' Reports
CC43/2018 PLVN Statistical Presentation – Ian	CC44/2018 Finance
Phillips	CC45/2018 Buildings and Facilities
	CC46/2018 Information, Digital Services and
Officers' Reports	Technology
CC48/2018 Operations	CC47/2018 People and Culture
CC49/2018 Customer Experience	
General Business	

STRATEGY

CC43/2018 PLVN STATISTICAL PRESENTATION – IAN PHILLIPS

Report prepared by Chris Buckingham

Purpose

To provide Board with a presentation from Ian Phillips on CCL's performance for 2017-18 in comparison to other library services in the state and on previous years.

RECOMMENDATIONS

I. That the Board note Ian Phillips presentation on the performance of Victoria's public libraries.

It was resolved that:

1. That the Board note Ian Phillips presentation on the performance of Victoria's public libraries.

Adopted minute 37

OFFICERS' REPORTS

CC44/2018 FINANCE

Report prepared by Marjorie Crompton

Purpose

To provide the Board an update of CCL's financial position as at September 30, 2018.

RECOMMENDATIONS

I. That the Finance Report be noted.

MINUTE 38

It was resolved that:

I. That the Finance Report be noted.

Moved Andrew Davis Seconded Kristen Jackson

Carried

CC45/2018 BUILDINGS AND FACILITIES

Report prepared by Chris Buckingham and Beth Luppino

Purpose

To provide the Board with an update on the status of CCL buildings and facilities, current and future.

RECOMMENDATIONS

1. That the Buildings and Facilities Report be noted.

MINUTE 39

It was resolved that:

I. That the Buildings and Facilities Report be noted.

Moved Kristen Jackson

Seconded Damien Rosario

Carried

CC46/2018 INFORMATION, DIGITAL SERVICES AND TECHONOLOGY

Report prepared by Daniel Lewis

Purpose

To provide the Board with an update on CCL Information, Digital Services and Technology strategies and implementation.

RECOMMENDATIONS

1. That the Information. Digital Services and Technology Report be noted.

MINUTE 40

It was resolved that:

1. That the Information. Digital Services and Technology Report be noted.

Moved Kristen Jackson Seconded Damien Rosario

Carried

CC47/2018	PEOPLE AND CULTURE	

Report prepared by Melissa Martin

Purpose

To provide the Board with an update on workforce development and staffing opportunities.

RECOMMENDATIONS

1. That the People and Culture Report be noted.

MINUTE 41

It was resolved that:

1. That the People and Culture Report be noted.

Moved Kristen Jackson Seconded Jodie Owen

Carried

CC48/2018 OPERATIONS

Report prepared by Melinda Rogers

Purpose

To describe CCL's monthly performance

CCL Library Plan reference - 1.1, 1.2, 3.1, 4.1 and 5.3

RECOMMENDATIONS

1. That the Operations Report be noted.

It was resolved that:

I. That the Operations Report be noted.

Adopted minute 37

CC49/2018 CUSTOMER EXPERIENCE

Report prepared by Beth Luppino

Purpose

To provide the Board with an update on community engagement, collections and services, including programs, events and partnerships.

RECOMMENDATIONS

- 1. That the Customer Experience Report be noted.
- 2. That the Board note Casey Cardinia Libraries commitment to Libraries Change Lives.
- 3. That the Board note the success of the trial of removal of overdue fines and endorse Casey Cardinia Libraries permanent removal of overdues fines.

It was resolved that:

- *I. That the Customer Experience Report be noted.*
- 2. That the Board note Casey Cardinia Libraries commitment to Libraries Change Lives.
- 3. That the Board note the success of the trial of removal of overdue fines and endorse Casey Cardinia Libraries permanent removal of overdues fines.

Adopted minute 37

GENERAL BUSINESS

NEXT MEETING

Wednesday 28 November, City of Casey, Bunjil Place Library, Meeting Room 3 and 4.

Meeting closed at 6.35pm